Teresa Vincent is the product manager for Nova Healthcare Administrators, a role that knits together the threads of sales, operations, health plan performance management, and marketing. Teresa has been in the health coverage and benefits industry for a decade, with broad knowledge of regulations, compliance, and products for all types of health insurance. Prior to working in health benefits, she spent a dozen years working as a communications professional in state government. She has a master's degree in healthcare administration, for which she completed award-winning research in end-of-life communication training for medical students. She is also a Certified Health Value Purchaser through the Validation Institute.