Kristin has over 20 years of experience in the field of EAP, WellBeing and employee benefits. In her current role Kristin is responsible for the UHC Global North America Markets growth team. Prior to joining UHC Global, Kristin was with Optum International. As the Head of Global Account Management, she worked with multi-national teams to delight customers and drive growth by strengthening and expanding Optum's footprint with large, strategic multi-national employers and payers. Before moving into the international space, Kristin worked as a Director of Strategy and Analytics for Optum US. In that role, she was responsible for turning data into customer-facing value stories.

Kristin has a Master's Degree in Counselling and Psychological Services and has been a CEAP for over 15 years. She recently completed her term of President of the Employee Assistance Professional Association (EAPA) in early October 2022 and now is serving the association as the Immediate Past President.