Kathleen is the Senior Vice President of Customer Success for Carrot Fertility, the leading global fertility care platform. In her role, Kathleen is focused on the engagement, success, retention, and growth of Carrot's more than 850 customers. Kathleen is an experienced, empathetic, and results oriented leader who has spent the past 23+ years focused on healthcare in the form of benefits, employee engagement, health outcomes, navigation and leadership. She has led consulting projects, channel strategies, and customer facing teams through her career with Humana, Limeade, Grand Rounds and now Carrot. She joined Carrot to help make fertility care accessible to more people.