



Angela L. Perri

Chief Medicare Officer UPMC Health Plan

Angela L. Perri leads the Health Plan's Medicare Products division, which includes the Medicare Advantage and Special Needs Plans (SNP) known as **UPMC for Life**. She provides strategic direction for the Medicare-SNP products focused on serving all seniors, persons with disabilities, and those who are dually eligible for Medicare and Medicaid. The Chief Medicare Officer is responsible for overall Medicare product performance, strategic direction and related program development and implementation as well as achieving top-line revenue objectives and bottom-line profitability targets while maintaining and enhancing customer and provider satisfaction.

Joining the Health Plan in early 2018 to facilitate Medicare strategy, Angela led Medicare STARs (5 STAR HMO, PPO and 4.5 STAR SNP) and was tasked to direct the Business Transformation Office of the UPMC Insurance Services Division leading business alignment and strategy initiatives, planning and prioritization for key business efforts, and multidisciplinary approaches for development and growth. In this role, Angela also became the lead executive responsible for oversight and development of the UPMC proprietary clinical software solution (HealthPlaNET) serving both UPMC Insurance Services and UPMC Hospital Divisions, which she still maintains. She also oversaw Digital Innovations including telehealth during the pandemic. Angela has nearly 25 years of experience in managed health care and managed behavioral health care. Prior to joining UPMC Health Plan, she served in executive leadership roles for several *Fortune 100* organizations including UnitedHealth Group (Optum), Centene Corporation, and Amerigroup (an Anthem Company). She has led product and program development, strategic planning, eHealth and clinical software development, business development and growth for Medicaid and LTSS, Children's Health Insurance Programs (CHIP), Medicare Advantage and Special Needs Plans, the Marketplace, and commercial products designing and implementing population health management solutions for these MCOs/MBHOs in nearly all 50 states.

She is recognized as an expert on population health program designs such as models of care for Persons with Intellectual and Developmental Disabilities (IDD), Foster Care (children), Managed Long Term Services and Supports (LTSS) and integrated behavioral health, digital and technology solutions supporting strategies for value-based care and other innovations. She is passionately committed to serving the underserved in healthcare and education.

Education/Training:

- Bachelor's degree (*cum laude*)
- Master of Business Administration with Health Care Administration
- JURAN Certified Six Sigma Black Belt for DMAIC, DMADV, Lean
- [Leadership Pittsburgh, Inc.](#) Class XXXV graduate
- Board of Directors and Finance Chair, [Allegheny Family Network](#)
- Corporate Circles Board Member, [Pittsburgh Cultural Trust](#)
- Board of Directors Member, [ACH Clear Pathways](#)
- Adjunct Faculty Professor, [University of Pittsburgh School of Public Health](#) & Katz School of Business